

Lifetime Warranty



LIMITED LIFETIME WARRANTY for: CB (concealed bearing) hinges (exception: electrical components), 600 and 660 series continuous hinges (exception: electrical components), and 2060 spring hinge line (exception: electrical components) ("Products").

Subject to the limitations set forth below, The Stanley Works, its subsidiaries and affiliates ("Stanley") warrants to purchasers that the Products which Stanley sells under the Stanley name are free from defects in workmanship and materials under normal use and regular service and maintenance for a period of the useful life of the building in which originally installed.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY STANLEY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty is subject to the use of the Products in accordance with Stanley's standard recommendations for door sizes and frequency of operation and does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts. This warranty applies only to the functionality of the Products and does not apply to the Products' finish.

The sole and exclusive liability of Stanley under this warranty or otherwise, shall be limited to the repair or replacement of any Product or component part which shall prove defective to the original purchaser from Stanley. Stanley will not pay for the costs or repair performed other than in accordance with this warranty. STANLEY SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY DELAY IN PERFORMANCE AND IN NO EVENT, REGARDLESS OF THE FORM OF THE CLAIM OR CAUSE OF ACTION (WHETHER BASED IN CONTRACT, INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE), SHALL STANLEY'S LIABILITY TO PURCHASER AND/OR ITS CUSTOMERS EXTEND TO INCLUDE INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM USE OF THESE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. The term "consequential damages" shall include, but not be limited to, loss of anticipated profits, business, interruption, loss of use or revenue, costs of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective to the maximum extent permitted by law. This warranty is governed by the law of the State of Indiana without regard to its conflicts of law principles. Stanley and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sale of the Products covered by this warranty.

Any Products believed to be defective as covered by this warranty may not be returned without prior written returned goods authorization (RGA) from Stanley Commercial Hardware Customer Service (800) 337-4393 covering specific items and quantities within thirty (30) days from the discovery of the alleged defect(s). Stanley will inform the purchaser where to ship said Product(s), shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty; Stanley will, at its sole option, repair or replace the Product, and return it or its replacement to the purchaser, with charges only for shipping.

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